



SANDUSKY

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Sandusky, OH 44870
T: 419.625.9025
T: 800.691.9299

SANDUSKY

2409 E. Perkins Ave.
Sandusky, OH 44870
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T: 800.691.9299

HURON

2402 University Dr.
Huron, OH 44839
T: 419.433.3229
T: 800.691.9299

VERMILION

1607 State Rd., Ste. 11
Vermilion, OH 44089
T: 440.967.5155
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NORWALK

26 Executive Dr.
Norwalk, OH 44857
T: 419.668.6346
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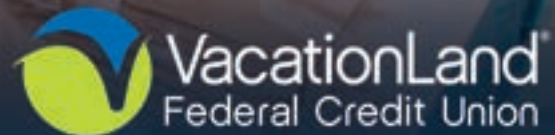
TELEPHONE BANKING

877.256.3336

www.vlfcu.org

Account Access

Connecting your life to your finances.



ESI EXCESS SHARE
INSURANCE

Rev. 9/23

Federally Insured by NCUA.

No matter where you are or what time of the day it is, you have instant access to your credit union accounts from a telephone, computer, or mobile device. Check your balances, transfer money, make payments, and much more. All of our services are easy to use and completely secure.
YOUR LIFESTYLE. YOUR BANKING. CONNECTED.

ONLINE BANKING (DESKTOP & MOBILE WEB)

VLFCU MOBILE APP

TELEPHONE BANKING

Check your account balances	●	●	●
Review account transaction information including pending ACH transactions (ACH transactions online & app only)	●	●	●
Transfer funds between accounts	●	●	●
Send money to a person (P2P)		●	●
Set up or change automatic transfers		●	●
Deposit checks via Mobile Deposit ¹		●	
Withdraw funds via check & mail to your address on file	●	●	●
Make loan payments from your VLFCU account or another bank		●	●
View images of cleared checks		●	●
Stop payment on check(s)		●	●
View account statements		●	●
Pay bills		●	●
Set up or change eAlerts/eNotices		●	●
Manage and set up alerts for your debit Mastercard, ATM, and Visa credit card		●	
Multiple account authentication options (voice, PIN, fingerprint, and face)		●	
Access your money management tool (MoneyMap)		●	●
Check your current rates	●	●	●

¹ Pending service enrollment approval. Must meet eligibility requirements.

² Standard messaging rates may apply based on carrier.

CONNECT WITH ONLINE BANKING

1. Go to www.vlfcu.org in your browser, and click the Login button at the top of the page.
2. Enter your Username, Password, and Security Question to login.

NEED A LOGIN? *Contact us to activate your online access. Once activated, select the First Time User link on the online banking login page, and follow the prompts to complete the login process.*

CONNECT WITH TELEPHONE BANKING

1. Call 877.256.3336.
2. Enter your member number, and press the pound (#) key.
3. Next, you will be prompted to enter your Personal Identification Number (PIN). Enter your PIN and press #.

NEED A LOGIN? *Contact us to activate your telephone access. Once activated, your PIN number by default is the last four digits of your Social Security Number or Employer Identification Number.*

CONNECT WITH THE VLFCU MOBILE APP

1. Download the mobile app from your device app store (Apple & Android)².
2. Open the app, and select the Accounts icon to enter your account information.

NEED A LOGIN? *Contact us to activate your online access. Once activated, select the First Time User link on the online banking login page, and follow the prompts to complete the login process.*